

**2017/18 ANNUAL REVIEW OF THE CHILDREN AND YOUNG PEOPLES
SERVICES PLAN 2017 – 2020**

1.0 EXECUTIVE SUMMARY

- 1.1 The Children and Young People's Service Plan 2017-2020 was approved by Community Services Committee in September 2017 <https://www.argyll-bute.gov.uk/sites/default/files/cyspsm.pdf>.
- 1.2 There is a requirement in Part 3 of the Children and Young People (Scotland) Act 2014 to review the report annually and report on the performance and progress to date in delivering the outcomes set out in the plan.
- 1.3 The review considers updates on 2017/18 progress, provides information on developments that have taken place since the plan was published and sets out key plans in the year ahead.
- 1.4 It is recommended that the Community Services Committee
- a) Note that both NHS Highland and Argyll and Bute Council are jointly and equally responsible for children's services planning;
 - b) Approves Argyll and Bute's Children and Young People's Services Plan 2017-2020 Year 1 review for the period 2017/18;
 - c) Once approved by Community Services Committee and approved by Integration Joint Board approve the submission of the Children and Young People's Services Plan Year 1 review to Scottish Government as per the legislative requirement.

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2.0 INTRODUCTION

- 2.1 This is the first annual review of the Children and Young People's Service Plan 2017-2020 <https://www.argyll-bute.gov.uk/sites/default/files/cypspsm.pdf>. In this review we will report on our performance and progress to date in delivering the outcomes we set out to achieve.
- 2.2 The review will consider:
- Updates on 2017/18 progress
 - Provide information on developments that have taken place since the plan was published
 - Set out key plans in the year ahead

3.0 RECOMMENDATIONS

It is recommended that the Community Services Committee

- a) Note that both NHS Highland and Argyll and Bute Council are jointly and equally responsible for children's services planning;
- b) Approves Argyll and Bute's Children and Young People's Services Plan 2017-2020 Year 1 review for the period 2017/18;
- c) Once approved by Community Services Committee and approved by Integration Joint Board approve the submission of the Children and Young People's Services Plan Year 1 review to Scottish Government as per the legislative requirement.

4.0 PERFORMANCE SUMMARY

- 4.1 The Children and Young People's Service Plan (CYPSP) approved in November 2017 by Council and the Integrated Joint Board is set within the context of seven strategic priorities of early intervention and support, mental health and well-being, child protection, corporate parenting, children and young people's voice, substance misuse and leadership and communication, the priorities are aligned to the eight well-being indicators (SHANARRI).

- 4.2 Overall we have made good progress in achieving a number of outcomes which have supported the delivery of the plan. The following successes are highlighted.

Early Intervention and Support

By using the model for improvement we have been testing the use of interventions and assessment tools aimed at supporting children to reach their developmental milestones at 13 – 15 months and 27 – 30 months

Mental health and well-being

A redesign of Child and Adolescent Mental Health Services (CAMHs) including the deployment of additional staffing will ensure a robust pathway is available to all young people in secondary school, this work is already progressing

Children and Young People's Voice

The development of a GIRFEC infomercials by young people for use in schools to promote understanding of the Named Person role and the well-being indicators

Child Protection

Using the improvement methodology we have been testing methods to ensure multi-agency chronologies are in place for children/ young people following an initial referral tripartite discussion where the decision is to progress to child protection procedures

Corporate Parenting

In the last year 100% of young people leaving care were offered appropriate housing

Substance Misuse

In 2017 a health drama which included information on smoking was successfully piloted and delivered to 820 S3 pupils across Argyll and Bute

Leadership and Communication

Re-established Executive Groups and Practitioner Forums for staff to work together across all agencies

- 4.3 The full report and update of performance indicators and reporting templates is recorded in PYRAMID and appended on to this report, appendix 1.
- 4.4 A Primary school (P6) and Secondary (S3) well-being survey is planned in year 2 (2018-19) of the CYPSP, this will ensure children and young people are consistently able to express their views regarding services across Argyll and

Bute. This will align with the national SALSUS study which is scheduled for the same time.

- 4.5 Four annual audits of our child's planning process have been undertaken to date, the audit of individual children's plans highlight the following strengths and pressures:

Strengths

- Improvement in the overall accuracy of core details
- Child's Planning meetings routinely taking place
- Improvement was noted in the quality of assessments
- Staff are adhering to timescales and planning more accurately

Pressures

- Children, Young People and Parents views need to be evident and recorded in the Child's Plan
- The Child's Planning process needs to be more routinely informed by a range of appropriate assessments
- Children's Plans needs to clearly and consistently identify who is responsible for taking forward actions
- The overall quality of analysis needs to improve

- 4.6 Audits enable managers and practitioners to better ascertain the level of service quality and take appropriate continuous improvement action to ensure that service quality is improved.

- 4.7 Consequently a programme of quality improvement tests and a schedule of training has been introduced by the multi-agency Getting it Right for Every Child (GIRFEC) Advisors group to address some of the pressures identified. Progress will continue to be reported in year two of the review of the Children and Young People Service Plan.

5.0 WHAT HAS CHANGED SINCE WE DEVELOPED THE CYPSP?

- 5.1 When we developed the plan we identified information about the needs of children and young people in Argyll and Bute. The plan contained key actions for all agencies across the community planning partnership. Progress on the completion of these actions is detailed in Appendix 2.

- 5.2 The CYPSP was the catalyst for re-invigorating our Executive Groups and Practitioner Forums in each locality. The role and function of these groups is to ensure that there is consistency of delivery of the plan and sharing of best practice across all of Argyll and Bute. The Executive Groups and Practitioner Forums meet in each locality and the Chairs of the Executive Groups are members of the of the PQA group which meets quarterly and is a subsidiary of Argyll and Bute's Children Strategic Group.

- 5.3 Argyll and Bute CPP have produced an Anti-Poverty Strategy which recognises the particular challenges facing care experienced children and young people.

It uses some of the actions from the CYPSP, in its own Action Plan, as part of a wider ranging strategy. For example: children and young people understand their rights as laid out in the United Nations Convention on the Rights of the Child (UNCRC); develop use of Rights Respecting Schools programme; young people are safe and can access appropriate accommodation on leaving care; Increased availability of specialist housing provision for young people who are looked after.

- 5.4 Permanence is a priority for Argyll and Bute CPP and we have worked with in partnership with CELCIS to improve our performance and long term outcomes for our children and young people. Having successfully produced Permanency Procedures and an improvement plan that introduced a Permanency Tracker and tracker monitoring meetings. We are delighted that we have now moved onto the next phase of our improvement journey and participating in the PACE (Permanence and Care Excellence) programme with CELCIS.
- 5.5 Argyll and Bute CPP have recently completed the UNICEF Gold achieving sustainability assessment. The draft report is very positive with the recommendation to the Designation Committee that Argyll and Bute is awarded the Gold assessment. Achieving sustainability with UNICEF re-enforces the breastfeeding message and supports moving forward towards breast feeding communities.
- 5.6 Commencing in May 2016 we have been incrementally implementing the Universal Health Visiting Pathway. Health visitors are working hard to ensure children receive their developmental reviews at each stage and adopting the quality improvement methodology approach to test methods to support children to reach their development milestones at key stages.

6.0 NEXT STEPS

- 6.1 Logic modelling in year 2 will help define the strategic and operational performance indicators; this will facilitate the move towards a more outcome focused Children and Young People's Service Plan.

7.0 CONCLUSION

- 7.1 The year 1 review of the CYPSP has highlighted some good practice and areas where improvement is still required, these include:
- Multi agency working is well embedded across Argyll and Bute CPP
 - Work is required to adopt the quality improvement methodology to ensure long term sustainable changes are embedded in practice
 - Further developing the Joint Needs assessment will strengthen and build on the existing good work in conjunction with a Children and Young People survey

- 7.2 Appendices 1 and 2 detail performance against the indicators and actions identified in the plan and work is already underway to ensure we meet the targets in year 2.
- 7.3 The evaluation of year 1 of the plan has identified:
- The need to separate strategic and operational performance indicators
 - The need to align all self-evaluation involving children and young people services under the CYPSP to provide more uniformity when identifying multiagency and single agency performance measures

8.0 IMPLICATIONS

- 8.1 Policy The Children and Young People's Services Plan is framed within the Getting It Right for Every Child framework and the well-being indicators.
- 8.2 Financial There are no additional resource implications with the delivery of the plan.
- 8.3 Legal The Council and NHS Highland are required to report on the progress of the Children and Young People's Services plan as directed within the Children and Young People (Scotland) Act 2014, set out within the supporting Statutory Guidance published in December 2016.
- 8.4 HR None at this time.
- 8.5 Equalities The Children and Young People's Services Plan identifies how health and social care services contribute to reducing inequalities, including health and education inequality.
- 8.6 Risk There are potential reputational risks for the Council should they fail to deliver the legislative requirements set out within the Children and Young People (Scotland) Act 2014, Statutory Guidance of December 2016.
- 8.7 Customer Service The Children and Young People's Services Plan informs our young people, parents, carers, volunteers and practitioners of the outcomes and actions that all partner agencies have committed to deliver in order to ensure that children and young people living in Argyll and Bute get the possible start in life.

Appendices

Appendix 1 : Children and Young Peoples Services Plan Yr 1 Performance Report

Appendix 2 : Children and Young Peoples Services Plan Yr 1 Actions Progress Report

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